

Cambridge Public Library Offers Remote Printing Service

Cambridge, MA, February 23, 2021--Cambridge Public Library is now offering an important new service: remote printing. This service is in keeping with the Library's efforts to bridge the gap in access to technology during the Covid-19 public health emergency. Remote printing allows patrons to upload documents they wish to print onto the Library's Remote Printing Service website, then call to arrange pickup of their printouts at the Main Library during normal Contactless Holds Pickup hours. "We are glad to provide access to additional technical resources, especially to those who do not have access in other ways, during the pandemic and in line with public health safety protocols," observed Director of Libraries, Dr. Maria McCauley.

Patrons may print up to 25 free black-and-white pages per day. The free printing allotment has been temporarily increased during the pandemic. The Library cannot accept money for additional pages at this time.

Patrons who need a computer or internet connectivity in order to upload documents to print may borrow a Chromebook, a mobile hotspot, or a bundle including both items, through the Library's new Takeout Technology service.

"With Takeout Technology and remote printing, patrons can now do from home nearly everything they used to be able to do on computers inside the library. They can do word processing, they can get online, and now they can print documents," said Reinhard Engels, Manager of Innovation and Technology.

Remote printing is being piloted first at the Main Library and is available now. The Library plans to expand the service to branch libraries if the pilot is successful.

For detailed instructions on how to upload and pick up printouts, please visit the Library's <u>printing webpage</u>. Takeout Technology is supported by the City of Cambridge, the Cambridge Public Library Foundation and Google Cambridge.

About the Cambridge Public Library:

At the Cambridge Public Library, we welcome all, inspire minds and empower community. We support a Cambridge where everyone has equitable opportunities to learn, people live

their best lives, and democracy thrives. During the Covid-19 health crisis, we are offering a variety of programs and services. <u>Visit our website</u> to learn the details.

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